	DOCUMENT TITLE:	Doc No: JD03
		Rev:2
	JOB DESCRIPTION	Date of Issue: 01-08-2016

JOB TITLE	SALES & OPERATIONS MANAGER	
PURPOSE	To be in charge of all Sales & marketing activities of Sales	
	Department.	
	To be in charge of executing all orders received by the	
	company.	
REPORTING TO	General Manager	

Key responsibilities:

- 1. Assign jobs and coordinate with all Sales personnel
- 2. Submit periodic report to the General Manager for Sales performance
- 3. Implement sales plan and execute as per company policy
- 4. Meet customers regularly on new enquiry requirements and keep customer relations and generate enquiries.
- 5. Carry out registrations with various departments and companies
- 6. Implement sales strategy for the entire Middle East countries
- 7. Find out dealers/distributors in various countries
- 8. Coordinate with dealers/distributors in all countries
- 9. Implement Costing strategy for the sales team
- 10. Generate orders through sales staff
- 11. Carry out marketing activities as per Company requirements.
- 12. Organize and timely execute all orders received by the company.
- 13. Manage all execution processes including site activities.
- 14. Any other tasks assigned from Time to time.

Products & Services to be marketed:

- 1. Temperature & Humidity data loggers
- 2. Real time temperature monitoring systems
- 3. Dehumidifiers
- 4. Temperature Mapping study & Qualification
- 5. Temperature sensors
- 6. Temperature recorders
- 7. Differential pressure systems for hospitals.
- 8. Any other products being assigned from time to time

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Potential client segments

Following are the indicative list of potential clients:

- 1. Pharmaceutical whole sale distributors
- 2. Medicine manufacturers
- 3. Hospitals
- 4. High end hotels & restaurants
- 5. Food processing & storage companies
- 6. Logistics companies
- 7. Industries
- 8. Any other segments added from time to time

Countries being targeted

The responsibilities will cover the following countries:

- 1. All Middle East countries
- 2. All African countries
- 3. Any other countries assigned from time to time

Key Performance Indicators

The performance of the designated person is evaluated based on the following measurable performance figures:

- 1. Sales figures achieved on monthly and yearly basis
- 2. Net profits generated against the sales.
- 3. The customer satisfaction level of the company, based on customer evaluation surveys.

Details of products & Services

All the products and services are constantly updated in our website <u>www.vackerglobal.com</u>

Requirements for candidates

The following are the requirements:

- a. Essential requirements
 - 1. The candidate should be an Engineering Graduate in Electrical, Electronics, Automation or Computer Engineering discipline.
 - 2. Should have a valid driving license in UAE.
 - 3. Should have 10-15 years of total experience including at least 5-6 years in UAE.
 - 4. Should be very proficient in day to day computer applications
 - 5. Good written & spoken skills in English Language.
 - 6. Should have managed a team of at least 5 sales personnel.

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- b. Desired requirements
 - 1. Experience in managing site works
 - 2. Proficiency in Arabic
 - 3. Knowledge of Digital Marketing, SEO, SMM etc.

Approved by: General Manager		Date : 01-Aug-2016
C	A good	

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